

AAA AIR SUPPORT, INC.

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*** * * * * SALES TERMS AND CONDITIONS * * * * ***

- 1• Lead times are based on BUSINESS DAYS, STOCK ORDERS ship 3-5 business days from date PO processed and/or confirmed. (AOG/CRITICAL/WSP PRIORITY STOCK ORDERS SHIP SAME or NEXT BUSINESS DAY - AIRCRAFT TAIL# or JOB# REQUIRED)
- 2• OEM Certificates / Certificate Of Conformance (IF FULL TRACE TO OEM IS REQUIRED, PLEASE ADVISE AT RFQ STAGE)
- 3• Materials are subject to availability and pricing at time of order entry.
- 4• Materials are packed for Air Freight unless requested otherwise.
- 5• Any change from original quote may result in a price change.
- 6• Cancellations are subject to a 35%+ Cancellation Fee. Special process or not-stock products are subject to no-cancelable and non-returnable without prior authorization from the seller.
- 7• Customers must inspect all products upon delivery within 14 calendar days. All claims for damage, shortage, incorrect, or non-conforming material must be submitted within 14 days of delivery, accompanied by relevant documentation. Claims received after this period will not be accepted, and the products are deemed fully conforming.
- 8• Machining/Grinding/Chem Milling per Standard Tolerance.
- 9• Heat Treated Aluminum is processed per AMS 2772 / AMS 2770. Heat Treated Steel is processed per AMS2759 or AMS-H-6875.
- 10• Heat treated raw materials are processed on a best-effort basis with no guarantee on flatness and/or cosmetics by NADCAP certified facilities.
- 11• Heat treated parts are processed per BAC5602 / AMS2770 *PLEASE ADVISE OF ANY REQUIRED SPECIFICATIONS OR APPROVALS AT RFQ STAGE or TIME OF ORDER*
- 12• Scratches, discoloration or other damage caused by heat treatment are by-products of processing and ARE NOT cause for rejection.
- 13• Defects are NOT rejectable if the material mechanical properties are not affected.
- 14• If Materials fail to meet specification requirements after Heat Treat or any Outside Process, AAA Air Support reserves the right to charge customer cost of additional processing in order to supply material that conforms to material spec requirements.
- 15• AAA Air Support reserves the right to charge 50% Cash in Advance on all Purchase Orders of \$10,000 in value or higher.
- 16• Roll Formed Profile Prices are based on shipping entire quantity of each item at one time.
- Multiple release pricing on request.
- 17• Roll Formed Profile Prices include mill test reports and heat treat certification.
-After Forming Testing: Chemical \$100 / Mechanical \$100.00
-After Forming lab results may take up to an additional 7-10 business days
- 18• Cut to Size Tolerance: [+0.125"/-0] *Please note the size of material at time of order to avoid any after packaging charges due to a cut*
- 19• Fee to Cut & RePackage after Order is packed will be \$75 for Domestic Shipments / \$150 for International Shipments - *No Exceptions*
- 20• If Material is for Export, Customer is required to advise End Use, End User & Final Destination. End Use Declaration Form may also be Required.

* * * Unless a DATE is noted, DELIVERY = LEAD TIME from date of order acceptance * * *

>>>>AFTER-HOURS SERVICE • AOG@aaaairsupport.com • 888-538-1300
>>>>\$750 for EXTRUSIONS/ROLL-FORM/BAR | \$1,500 for SHEETS/PLATE